



ParaTransit Application

Enclosed is the application for MuscaBus' Americans with Disabilities Act (ADA) Complementary Paratransit (aka ParaTransit/Shuttle) Service. MuscaBus, the transit provider for Muscatine, utilizes federally mandated guidelines in determining eligibility for ParaTransit service. To be considered for this service you must:

- Reside within the City of Muscatine's corporate city limits.
- Have a transportation disability that precludes you from utilizing MuscaBus' fixed route buses.

If you meet these two criteria you may, depending on the nature of your transportation disability, be eligible to utilize our ParaTransit service on either a permanent, temporary and/or conditional basis.

HOW DO I KNOW IF I AM ELIGIBLE FOR ADA PARATRANSIT SERVICE?

1. Individuals who independently cannot use any part of the fixed route service. "Any individual with a disability who is unable, as the result of a physical or mental impairment (including a vision impairment), and without the assistance of another individual (except the operator of a wheelchair lift or other boarding assistance device), to board, ride or disembark from any vehicle on the system which is readily accessible to and usable by individuals with disabilities." (§37.123€(1)).

This includes people with mental, cognitive, and visual impairments who cannot recognize destinations, understand bus transfers or distinguish between buses on different routes at transfer points and/or on routes.

2. Individuals who do not have the ability to travel to boarding and disembarking locations of the fixed route service (all or some of the time). "Any individual with a disability who has a specific impairment related condition which prevents such individual from traveling to a boarding location or from a disembarking location on such system." (§37.123€(3))

It is important to understand that having a disability does not automatically qualify someone for ParaTransit service, and that ADA eligibility does not replace fixed route bus service, but is an additional service available to those who qualify. Please keep in mind that as an eligible ParaTransit passenger, you can continue to use MuscaBus' fixed route bus service.

It is imperative that you fill out the application completely; otherwise we will not be able to properly process it. If this is the first time applying for ParaTransit service and while we process your application, you are able to use the ParaTransit service during the 21-day grace period. Please call (563) 263-8152 to schedule your ride(s). As soon as a determination has been made regarding your application, you will receive notice of the outcome by mail.

The determination regarding your eligibility is based on both the information that you provide to us on the enclosed application, and the information we obtain from your doctor or case worker (as indicated on the application). A “Release of Information” is included as part of this application (page 2, line 12). This release allows us to request and receive information about how your disability may or may not affect your ability to use MuscaBus’ fixed route services. Please be sure to let your doctor or case worker know to expect to receive a “Request for Professional Verification” from our offices, as this needs to be completed and returned to our offices so an eligibility determination can be made in a timely manner.

If you have any questions, please free to contact MuscaBus at (563) 263-8152.