



MEMORANDUM

Water Pollution Control Plant
 1202 Musser Street
 Muscatine, IA 52761-1645
 (563) 263-2752
 Fax (563) 263-3720

WATER & RESOURCE RECOVERY FACILITY

To: Greg Jenkins, Interim City Administrator

CC: Cinda Hilger, Secretary

From: Jon Koch, WRRF Director

Date: May 12, 2020

Re: IOWARN Membership

INTRODUCTION: The City of Muscatine has been asked to join Iowa's Water/Wastewater Agency Response Network (IOWARN), a group of Iowa utilities that provides mutual aid following major emergencies. The Muscatine Water and Resource Recovery Facility (WRRF) will be able to request and provide assistance as needed to maintain operation of our State's critical infrastructures both in town and across the state.

BACKGROUND: IOWARN has been in operation for many years and has 82 statewide members. The offer to join has been open for several years and it was always the WRRF staff's intention to join the group. With the recent pandemic, it seems even more critical that the City offer support to communities that need it and have help available for our utility if needed. This sets up the method for response prior to emergencies so that once an event occurs bureaucratic red tape is reduced so help can begin immediately.

Some of the benefits of membership include:

- No cost to participate
- Provides immediate assistance without the need of disaster declaration
- Statewide access to specialized resources
- Single agreement provides access to all member utilities statewide
- Simplifies administrative duties
- Access to emergency contacts and available resource list
- Staff volunteer to participate in each event but are paid their regular salary
- Cost reimbursement for personnel costs and/or supply and equipment expenses by assistance requesting agency
- No requirement to give aid if requested
- Consistent with the National Incident Management System (NIMS)
- Utility-to-utility networks that prepare for disasters, then help member-utilities respond and recover by getting specialized utility resources, including personnel and equipment, when and where they are needed.

RECOMMENDATION/RATIONALE: WRRF staff recommends signing the IOWARN Mutual Aid Agreement and starting membership to the group effective immediately so that

"I remember Muscatine for its sunsets. I have never seen any on either side of the ocean that equaled them" — Mark Twain

Muscatine Organics Recycling Center
 1000 S. Houser St.
 Muscatine, IA 52761

Muscatine's publicly owned treatment works can respond to emergency situations and provide continuous operation even if critical staff are unavailable or necessary equipment has been damaged.

BACKGROUND:

- IOWARN Agreement
- IOWARN Operational Plan
- IOWARN Membership List

**Mutual Aid and Assistance Agreement for the Iowa
Water/Wastewater Agency Response Network (IOWARN)**

AGREEMENT

This Agreement is made and entered into by public and private water and wastewater utilities and emergency management commissions and agencies that have, by executing this Agreement, manifested their intent to participate in an intrastate program for Mutual Aid and Assistance among Iowa Water and Wastewater Utilities known as the IOWARN Mutual Aid and Assistance Program.

This Agreement is authorized under Chapter 29C, Iowa Code, which authorizes mutual aid arrangements for reciprocal disaster services and recovery. This Agreement is further authorized as to the public agencies' utility parties hereto by the respective authority of 357, 357A, 358, 364, 384, 386, 388, 389 and 504A Iowa Code, which authorize Water and Wastewater Utilities that are public agencies to contract to provide services. This Agreement is further authorized by Section 28E.12 Iowa Code, but this Agreement is not otherwise adopted pursuant to Chapter 28E, Iowa Code, and is not intended to be a 28E Agreement.

**ARTICLE I.
PURPOSE**

Recognizing that emergencies may require aid or assistance in the form of personnel, equipment, and supplies from outside the area of impact, the signatory utilities hereby establish a program for Mutual Aid and Assistance for Iowa Water and Wastewater Utilities known as the "IOWARN Mutual Aid and Assistance Program". Through the IOWARN Mutual Aid and Assistance Program, Members coordinate response activities and share resources during emergencies, with the support and assistance of the Associated Agencies. This Agreement sets forth the procedures and standards for the administration of the IOWARN Mutual Aid and Assistance Program.

**ARTICLE II.
DEFINITIONS**

- A. Authorized Official – An employee or officer of a Member that is authorized to:
 - 1. Request assistance;
 - 2. Offer assistance;
 - 3. Refuse to offer assistance; or
 - 4. Withdraw assistance under this Agreement.

- B. Emergency – A natural or human caused event or circumstance causing, or imminently threatening to cause, loss of life, injury to person or property, human suffering or financial loss, and includes, but is not limited to, fire, explosion, flood, severe weather, drought, earthquake, volcanic activity, spills or releases of oil or hazardous material, contamination, utility or transportation emergencies, disease, blight, infestation, civil disturbance, riot, war and terrorism, sabotage or other intentional acts, that are, or could reasonably be, beyond the capability of the services, personnel, equipment, and facilities of a IOWARN Mutual Aid and Assistance Program Member to fully manage and mitigate internally.

C. **Members** – Any public or private Water or Wastewater Utility that manifests intent to participate in the IOWARN Mutual Aid and Assistance Program by executing this Agreement. Members are primarily Iowa Water or Wastewater Utilities, but membership is open to water and wastewater utilities outside the State of Iowa that operate in areas contiguous to an Iowa utility Member.

1. **Requesting Member** – A Member who makes a Request for Assistance under the IOWARN Mutual Aid and Assistance Program.
2. **Responding Member** – A Member that responds to a Request for Assistance under the IOWARN Mutual Aid and Assistance Program.
3. **Non-Responding Member** - A Member that does not provide aid or assistance during a Period of Assistance under the IOWARN Mutual Aid and Assistance Program.

D. **Associated Agencies** – The Iowa Emergency Management Commissions and Agencies and other non utility participants that agree to provide a support role for the IOWARN Mutual Aid and Assistance Program by separate agreement or other undertaking approved by the Statewide Steering Committee. Associated Agencies are not parties to this Agreement and do not provide or receive emergency services under this Agreement. To the extent Associated Agencies do provide any emergency services to any Member the terms under which such services are provided shall be as the provider and recipient shall separately agree. The initial Associated Agencies include: (1) the Iowa Section of the American Water Works Association; (2) the Iowa Rural Water Association; (3) the Iowa Department of Natural Resources, and (4) the Homeland Security and Emergency Management Division of the Iowa Department of Public Defense. Additional Associated Agencies may be added by vote of the Statewide Committee.

E. **Confidential Information** - Any document shared with any signatory of this Agreement that is marked confidential and that is confidential under Section 22.7 Iowa Code or other exemption from disclosure under Ch. 22, Code of Iowa.

F. **Request for Assistance.** A request by a Requesting Member to any one or more other Members for mutual aid or assistance in the event of an Emergency under the IOWARN Mutual Aid and Assistance Program.

F. **Period of Assistance** – A specified period of time when a Responding Member assists a Requesting Member. The period commences when personnel, equipment, or supplies depart from Responding Member's facility and ends when the resources return to their facility (portal to portal). All protections identified in this Agreement apply during this period. The specified Period of Assistance may occur during response to or recovery from an emergency, as previously defined.

G. **Statewide Committee** – The Statewide Committee established under Article III.

H. **Statewide Chair** – The chair of the Statewide Committee selected under Article III.

I. **Statewide Coordinator** – The person appointed to such position by the Statewide Committee as provided under Article III.

J. National Incident Management System (NIMS): A national, standardized approach to incident management and response that sets uniform processes and procedures for emergency response operations.

ARTICLE III. ADMINISTRATION

The IOWARN Mutual Aid and Assistance Program shall be administered through a Statewide Committee, a Statewide Chair and a Statewide Coordinator. The Statewide Committee shall provide coordination of the IOWARN Mutual Aid and Assistance Program before, during, and after an emergency and shall include regional representatives from across the state. The designated regions shall be consistent with the regions established by the Iowa Department of Natural Resources. The Statewide Committee shall consist of one Member representative from each region selected by the Members in such region by written ballot and a Statewide Chair selected by the Members annually by written ballot, plus one non-voting representative of each Associate Agency. The Statewide Committee shall meet at least annually and shall plan and coordinate emergency planning and response activities for the IOWARN Mutual Aid and Assistance Program under the leadership of the Statewide Chair. The Statewide Committee shall appoint a Statewide Coordinator from among the employees of the Members or Associated Agencies who shall facilitate, coordinate, and administer the activities of the IOWARN Mutual Aid and Assistance Program under the direction of the Statewide Committee.

The Statewide Committee shall establish rules of procedure for the conduct of committee business.

Meetings of the Statewide Committee shall be conducted in accordance with the Iowa Open Meetings Law, Chapter 21, Iowa Code.

ARTICLE IV. PROCEDURES

In coordination with the emergency management and public health system of the state, the Statewide Committee shall develop operational and planning procedures for the IOWARN Mutual Aid and Assistance Program. These procedures shall be reviewed at least annually and updated as needed by the Statewide Committee and shall be set forth in an IOWARN Mutual Aid and Assistance Program Manual and an IOWARN Mutual Aid and Assistance Handbook.

ARTICLE V. REQUESTS FOR ASSISTANCE

- A. Member Responsibility: Members shall: (1) identify an Authorized Official and alternates; (2) provide contact information, including 24-hour access; and (3) provide information on resources that may be available from the utility for mutual aid and assistance response. Such contact information shall be updated annually or when changes occur, shall be provided to the State Committee for inclusion in the IOWARN Mutual Aid and Assistance Program Manual and the IOWARN Mutual Aid and Assistance Handbook.

In the event of an Emergency, a Member's Authorized Official may request mutual aid and assistance directly from a specific Member by making a Request for Assistance to such Member or may make a general Request for Assistance to the Statewide Coordinator.

the Responding Member for all reasonable and necessary costs associated with providing food and shelter, if such resources are not otherwise provided by the Requesting Member.

- D. Communication – The Requesting Member shall provide Responding Member personnel with radio equipment as available, or radio frequency information to program existing radio equipment, in order to facilitate communications with local responders and utility personnel.
- E. Status – Unless otherwise provided by law, the Responding Member's officers and employees retain the same privileges, immunities, rights, duties and benefits as provided in their respective jurisdictions.
- F. Licenses and Permits – To the extent permitted by law, Responding Member personnel that hold licenses, certificates, or permits evidencing professional, mechanical, or other skills shall be allowed to carry out activities and tasks relevant and related to their respective credentials during the specified Period of Assistance.
- G. Right to Withdraw – The Responding Member's Authorized Official retains the right to withdraw some or all of its resources at any time for any reason in the Responding Member's sole and absolute discretion. Notice of intention to withdraw must be communicated to the Requesting Member's Authorized Official as soon as is practicable under the circumstances.

ARTICLE VII.

COST- REIMBURSEMENT

The Requesting Member shall reimburse the Responding Member for each of the following categories of costs incurred during the specified Period of Assistance as agreed in whole or in part by both parties; provided, that any Responding Member may, if it so elects, assume in whole or in part such loss, damage, expense, or other cost, or may loan such equipment or donate such services to the Requesting Member without charge or cost.

- A. Personnel – The Responding Member shall be reimbursed by the Requesting Member for personnel costs incurred for work performed during the specified Period of Assistance. Responding Member personnel costs shall be calculated according to the terms provided in their employment contracts or other conditions of employment. The Responding Member's designated supervisors must keep accurate records of work performed by personnel during the specified Period of Assistance. Requesting Member reimbursement to the Responding Member may consider all personnel costs, including salaries or hourly wages, costs for fringe benefits, and indirect costs.

Requests for Assistance can be made orally or in writing. When made orally, the specific request for personnel, equipment, and supplies shall be subsequently confirmed in writing as soon as practicable. Requests for Assistance to a Member shall be directed to the Authorized Official of any Member. If a Request for Assistance is made to the Statewide Coordinator, the Statewide Coordinator shall forward the Request for Assistance to one or more Authorized Officials of Members for direct response to the Requesting Member. Specific detailed protocols for making and responding to Requests for Assistance shall be set forth in the IOWARN Mutual Aid and Assistance Program Manual and the IOWARN Mutual Aid and Assistance Handbook.

- B. Response to a Request for Assistance – Members are not obligated to respond to a request. After a Member receives a Request for Assistance, the Authorized Official shall evaluate whether or not to respond, whether resources are available to respond, or if other circumstances would hinder response. Following the evaluation, the Authorized Official shall, as soon as possible, inform the Requesting Member whether it will respond. If the Member is willing and able to provide assistance, the Member shall inform the Requesting Member about the type of available resources and the approximate arrival time of such assistance.
- C. Discretion of Responding Member's Authorized Official – Execution of this Agreement does not create any duty to respond to a Request for Assistance. When a Member receives a Request for Assistance, the Authorized Official shall have sole and absolute discretion as to whether or not to respond, or the availability of resources to be used in such response. An Authorized Member's decisions on the availability of resources shall be final.

ARTICLE VI.

RESPONDING MEMBER PERSONNEL

- A. National Incident Management System - When providing assistance under this Agreement, the Requesting Member and Responding Member shall be organized and shall function under the National Incident Management System.
- B. Control - While employees so provided may be under the supervision of the Responding Member, the Responding Member's employees come under the direction and control of the Requesting Member, consistent with the NIMS Incident Command System to address the needs identified by the Requesting Member. The Requesting Member's Authorized Official shall coordinate response activities with the designated supervisors of the Responding Member. The Responding Member's designated supervisors must keep accurate records of work performed by personnel during the specified Period of Assistance.
- C. Food and Shelter – Whenever practical, Responding Member personnel must be self sufficient for up to 72 hours. When possible, the Requesting Member shall supply reasonable food and shelter for Responding Member personnel. If the Requesting Member is unable to provide food and shelter for Responding Member personnel, the Responding Member's designated supervisor is authorized to secure the resources necessary to meet the needs of its personnel. Except as provided below, the cost for such resources must not exceed the normal cost for such resources for that area. To the extent Food and Shelter costs exceed the normal costs for the area, the Responding Member must demonstrate that the additional costs were reasonable and necessary under the circumstances. Unless otherwise agreed to in writing, the Requesting Member remains responsible for reimbursing

- B. **Equipment** – The Requesting Member shall reimburse the Responding Member for the use of equipment during the specified Period of Assistance, including, but not limited to, reasonable rental rates, all fuel, lubrication, maintenance, transportation, and loading/unloading of loaned equipment. All equipment shall be returned to the Responding Member in substantially the same condition the equipment was in at the time it was supplied to the Requesting Member as soon as is practicable and reasonable under the circumstances. At a minimum, rates for equipment use must be based on the Federal Emergency Management Agency's (FEMA) Schedule of Equipment Rates. If a Responding Member uses rates different from those in the FEMA Schedule of Equipment Rates, the Responding Member must provide such rates orally or in writing to the Requesting Member prior to supplying the equipment. Mutual agreement on which rates are used must be reached in writing prior to dispatch of the equipment. Reimbursement for equipment not referenced on the FEMA Schedule of Equipment Rates must be developed based on actual recovery of costs. If Responding Member must lease a piece of equipment while its equipment is being repaired, Requesting Member shall reimburse Responding Member for such rental costs.
- C. **Materials and Supplies** – The Requesting Member must reimburse the Responding Member in kind or at actual replacement cost, plus handling charges, for use of expendable or non-returnable supplies. The Responding Member must not charge direct fees or rental charges to the Requesting Member for other supplies and reusable items that are returned to the Responding Member in a clean, damage-free condition. Reusable supplies that are returned to the Responding Member with damage that renders them unusable must be treated as expendable supplies for purposes of cost reimbursement.
- D. **Payment Period** – The Responding Member must provide an itemized bill to the Requesting Member for all expenses incurred by the Responding Member while providing assistance under this Agreement. The Requesting Member must send the itemized bill not later than (90) ninety days following the end of the Period of Assistance. The Responding Member may request additional periods of time within which to submit the itemized bill, and Requesting Member shall not unreasonably withhold consent to such request. The Requesting Member must pay the bill in full on or before the forty-fifth (45th) day following the billing date. The Requesting Member may request additional periods of time within which to pay the itemized bill, and Responding Member shall not unreasonably withhold consent to such request, provided, however, that all payment shall occur not later than one-year after the date a final itemized bill is submitted to the Requesting Member.
- E. **Records** – Each Responding Member and their duly authorized representatives shall have access to a Requesting Member's books, documents, notes, reports, papers and records which are directly pertinent to the Request for Assistance made pursuant to this Agreement for the purposes of reviewing the accuracy of a cost bill or making a financial, maintenance or regulatory audit. Each Requesting Member and their duly authorized representatives shall have access to a Responding Member's books, documents, notes, reports, papers and records which are directly pertinent to a Response to a Request for Assistance made pursuant to this Agreement for the purposes of reviewing the accuracy of a cost bill or making a financial, maintenance or regulatory audit. Such records shall be maintained for at least three (3) years or longer where required by law.

ARTICLE VIII.
DISPUTES

If any controversy or claim arises out of, or relates to, the execution of the Agreement, including, but not limited to, alleged breach of the Agreement, the disputing Members shall first attempt to resolve the dispute by negotiation, followed by mediation and finally shall be settled by arbitration in accordance with the Rules of the American Arbitration Association. Any court of competent jurisdiction may enter the judgment rendered by the arbitrators as final judgment that is binding on the parties.

ARTICLE IX.
REQUESTING MEMBER'S DUTY TO INDEMNIFY

Except as provided in Article XIII pertaining to Insurance, the Requesting Member shall assume the defense of, fully indemnify and hold harmless, the Responding Member, its officers and employees, from all claims, loss, damage, injury and liability of every kind, nature and description, directly or indirectly arising from Responding Member's work during a specified Period of Assistance. The scope of the Requesting Member's duty to indemnify includes, but is not limited to, suits arising from, or related to, negligent or wrongful use of equipment or supplies on loan to the Requesting Member, or faulty workmanship or other negligent acts, errors or omissions by Requesting Member or the Responding Member personnel.

The Requesting Member's duty to indemnify is subject to, and shall be applied consistent with, the conditions set forth in Article X.

ARTICLE X.
SIGNATORY INDEMNIFICATION

In the event of a liability, claim, demand, action, or proceeding of whatever kind or nature arising out of a specified Period of Assistance, the Requesting Member shall have a duty to defend, indemnify, save and hold harmless all Non-Responding Members, their officers, agents and employees from any liability, claim, demand, action, or proceeding of whatever kind or nature arising out of a Period of Assistance.

ARTICLE XI.
WORKER'S COMPENSATION CLAIMS

The Responding Member is responsible for providing worker's compensation and other injury and death benefits for its employees and for administering worker's compensation for its employees. The Requesting Member is responsible for providing worker's compensation and other injury and death benefits for its employees and for administering worker's compensation for its employees.

ARTICLE XII.
NOTICE

A Member who becomes aware of a claim or suit that in anyway, directly or indirectly, contingently or otherwise, affects or might affect other Members of this Agreement shall provide prompt and timely notice to the Members who may be affected by the suit or claim. Each Member reserves the right to participate in the defense of such claims or suits as necessary to protect its own interests.

ARTICLE XIII.
INSURANCE

Members of this Agreement shall maintain an insurance policy or maintain a self insurance program that covers activities that it may undertake by virtue of membership in the IOWARN Mutual Aid and Assistance Program. Each Member waives subrogation for any injury or damage covered by its own insurance against any other member.

ARTICLE XIV.
CONFIDENTIAL INFORMATION

To the fullest extent allowed by Chapter 22, Iowa Code or other applicable law, each Member and Associated Agency shall maintain in the strictest confidence and shall take all reasonable steps necessary to prevent the disclosure of any Confidential Information disclosed under this Agreement. If any Member, Associated Participant, third party or other entity requests or demands, by subpoena or otherwise, that a Member or Associated Participant disclose any Confidential Information disclosed under this Agreement, the Member or Associated Participant shall immediately notify the owner of the Confidential Information and shall take all reasonable steps necessary to prevent the disclosure of any Confidential Information by asserting all applicable rights and privileges with respect to such information and shall cooperate fully in any judicial or administrative proceeding relating thereto.

ARTICLE XV.
EFFECTIVE DATE

This Agreement shall be effective after the Water and Wastewater Utility's authorized representative executes the Agreement and the Statewide Committee Chair receives the Agreement. The Statewide Committee Chair shall maintain a master list of all Members and Associated Agencies in the IOWARN Mutual Aid and Assistance Program.

ARTICLE XVI.
WITHDRAWAL

A Member may withdraw from this Agreement by providing written notice of its intent to withdraw to the Statewide Chair. Withdrawal takes effect 60 days after the appropriate officials receive notice. Withdrawal from this Agreement shall in no way affect a Requesting Member's duty to reimburse a Responding Member for cost incurred during a Period of Assistance, which duty shall survive such withdrawal.

**ARTICLE XVII.
MODIFICATION**

No provision of this Agreement may be modified, altered or rescinded by individual parties to the Agreement. Modifications to this Agreement may be due to programmatic operational changes to support the agreement, legislative action, creation of an interstate aid and assistance agreement, or other developments. Modifications to this Agreement may be proposed by the Statewide Committee. The Statewide Committee Chair shall provide written notice to all Members of proposed modifications to this Agreement together with a written ballot allowing Members to vote for or against the proposed modification. A proposed modification shall become effective only if it is approved by written vote of at least a majority of the Members. Approved modifications shall take effect 60 days after the date upon which notice of the approved modification is sent to the Members.

**ARTICLE XVIII.
SEVERABILITY**

The parties agree that if any term or provision of this Agreement is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Agreement did not contain the particular term or provision held to be invalid.

**ARTICLE XIX.
PRIOR AGREEMENTS**

This Agreement supersedes all prior Agreements between Members to the extent that such prior Agreements are inconsistent with this Agreement.

**ARTICLE XX.
PROHIBITION ON THIRD PARTIES AND ASSIGNMENT OF RIGHTS/DUTIES**

This Agreement is for the sole benefit of the Members and no person or entity shall have any rights under this Agreement as a third party beneficiary. Assignments of benefits and delegations of duties created by this Agreement are prohibited and shall be without effect.

**ARTICLE XXI.
INTRASTATE AND INTERSTATE IOWARN MUTUAL AID AND ASSISTANCE PROGRAMS**

To the extent practicable, Members shall participate in Mutual Aid and Assistance activities conducted under the State of Iowa Mutual Aid and Assistance Program and the Interstate Emergency Management Assistance Compact (EMAC) as set forth in Chapter 29C, Iowa Code. Members may voluntarily agree to participate in an interstate mutual aid and assistance program for water and wastewater utilities through this Agreement if such a program is established.

Now, therefore, in consideration of the covenants and obligations set forth in this Agreement, the Water and Wastewater Utility or other Agency listed here manifests its intent to be a Member of the IOWARN Mutual Aid and Assistance Program by executing this Agreement on this _____ day of _____ 20____.

City of or Water/Wastewater Utility or Agency:_____

Signature:_____

Signature:_____

Title:_____

Title_____

Please Print Name

Please Print Name

WALKER

408 Rowley Street
Walker, IA 52352

WALNUT

108 Atlantic St
Walnut, IA 51577

WASHINGTON

215 E Washington St
Washington, IA 52353

WATERLOO WATER WORKS

325 Sycamore Street
Waterloo, IA 50704

WAUKEE

230 W Hickman Road
Waukee, IA 50263

WAVERLY WATER DIVISION

200 1st St NW
Waverly, IA 50677

WEST DES MOINES WATER WORKS

150-5 Railroad Ave
West Des Moines, IA 50265

WEST UNION

612 Highway 150 South
West Union, IA 52175

WILTON

104 E 4th Street
Wilton, IA 52778

XENIA RURAL WATER DISTRICT

23998 141st Street
Bouton, IA 50039

SERGEANT BLUFF

401 4th Street
Sergeant Bluff, IA 51054

SIOUX CITY WATER DEPARTMENT

1101 Tri View Ave.
Sioux City, IA 51102

SIRWA

1391 190th Street
Creston, IA 50801

SLATER

201 Greene Street
Slater, IA 50244

STORM LAKE

PO Box 1086
Storm Lake, IA 50588

STORM LAKE/ VEOLIA WATER

6011 Hwy 110
Storm Lake, IA 50588

STRATFORD

805 Shakespeare
Stratford, IA 50249

TABOR

626 Main St, Box 309
Tabor, IA 51653

TIPTON

407 Lynn Street
Tipton, IA 52772

UNDERWOOD

218 2nd Street
Underwood, IA 51576

URBANDALE WATER UTILITY

3720 86th Street
Urbandale, IA 50322

VAN METER

310 Mill Street
Van Meter, IA 50261

MONTEZUMA WATER DEPT

Po Box 64
Montezuma, IA 50171

NEOLA LIGHT AND WATER

120 Mulberry Cir
Neola, IA 51559

NEW HAMPTON

112 E Spring Street
New Hampton, IA 50659

OSCEOLA COUNTY RURAL WATER SYSTEM, INC

2270 Walnut Ave
May City, IA 51354

OTTUMWA

230 Turner Drive
Ottumwa, IA 52501

PARKERSBURG

608 Hwy 57
Parkersburg, IA 50665

PELLA WATER

1301 University
Pella, IA 50219

PERRY WATER WORKS

1101 W 3rd St
Perry, IA 50220

PIERSON

201 Main Street
Pierson, IA 51048

RATHBUN REGIONAL WATER ASSOCIATION

16166 Hwy J29
Centerville, IA 52544

RUTHVEN

1305 Gowrie Street
Ruthven, IA 51358

SAC CITY

PO Box 37
Sac City, IA 50583

IOWA LAKES REGIONAL WATER

1301 38 Ave W
Spencer, IA 51301

IOWA RURAL WATER ASSOCIATION

4221 S 22nd Avenue East
Newton, IA 50208

IRETON

502 4th Street
Ireton, IA 51027

JANESVILLE

227 Main Street
Janesville, IA 50647

JEWELL

701 Main Street
Jewell, IA 50130

JOHNSTON

6400 NW Beaver Dr
Johnston, IA 50131

LACONA

109 W Main St
Lacona, IA 50139

LAMONI MUNICIPAL UTILITIES

111 South Chestnut Street
Lamoni, IA 50140

LAUREL

102 N Main Street
Laurel, IA 50141

MARCUS

222 North Main Street
Marcus, IA 51035

MARION WATER DEPARTMENT

1225 6th Avenue Suite 150
Marion, IA 52302

MARSHALLTOWN WATER WORKS

205 E State St
Marshalltown, IA 50158

GARNAVILLO
104 N Main St Garnavillo, IA 52049
GRISWOLD WATER AND WASTEWATER
PO Box 760 Griswold, IA 51535
HARLAN MUNICIPAL UTILITIES
2412 Southwest Ave Harlan, IA 51537
HARTLEY
11 S Central Avenue Hartley, IA 51346
HIAWATHA
101 Emmons Street Hiawatha, IA 52233
HIDDEN ACRES HOMEOWNERS ASSOCIATION
2671 Hiden Valley Tri. Solon, IA 52333
INDEPENDENCE
331 1st Street East Independence, IA 50644
IOWA AMERICAN WATER
5201 Grand Avenue Davenport, IA 52807
IOWA ASSICIATION OF MUNICIPAL UTILITIES
1735 NE 70th Ave Ankeny, IA 50021
IOWA CITY WATER DIVISION
410 E. Washington Street Iowa City, IA 52240
IOWA DNR
401 SW 7th Street Des Moines, IA 50309
IOWA DNR - ER
502 E 9th Street Des Moines, IA 50319

DES MOINES WATER WORKS

2201 George Flagg Parkway
Des Moines, IA 50321

DES MOINES WRA

3000 Vandalia Road
Des Moines, IA 50317

DMWW TEST MEMBER

412 George Flagg
Des Moines, IA 50321

DOW CITY

108 S Franklin
Dow City, IA 51528

DUBUQUE WATER DEPARTMENT

1902 Hawthorne Street
Dubuque, IA 52003

EARLVILLE

19 Northern Ave
Earlville, IA 52041

ELDORA

1442 Washington St
Eldora, IA 50627

EPWORTH

191 Jacoby Drive E
Epworth, IA 52045

ESSEX

102 Brooks
Essex, IA 51638

FARRAGUT

518 Hartford Avenue
Farragut, IA 51639

FENTON

611 Maple Street
Fenton, IA 50539

FONTANELLE

313 Washington Street
Fontanelle, IA 50846

IOWARN Membership List

ADAIR

320 Audubon St
Adair, IA 50002

ALBURNETT

103 E 1st Street
Alburnett, IA 52202

AMES

515 Clark Avenue
Ames, IA 50010

ANKENY

220 W First Street
Ankeny, IA 50023

ATLANTIC MUNICIPAL UTILITIES

15 W. 3rd Street
Atlantic, IA 50022

CEDAR FALLS UTILITIES

1 Utility Parkway
Cedar Falls, IA 50613

CENTER POINT

200 Franklin St
Center Point, IA 52213

CLIVE

2123 NW 111th St
Clive, IA 50325

COIN WATER AND WASTEWATER

506 Depot Street
Coin, IA 51636

COLLINS PWD

609 Main Street
Collins, IA 50055

COUNCIL BLUFFS WATER WORKS

2000 N 25th St
Council Bluffs, IA 51503

CRESCO

130 N Park Place
Cresco, IA 52136