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Public Works

City Transit  
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## MEMORANDUM

Equipment Maintenance  
Roadway Maintenance  
Collection & Drainage  
Building & Grounds  
Engineering

To: Mayor and City Council Members  
CC: Gregg Mandsager, City Administrator  
FROM: Kristy Korpi, Transit Supervisor  
DATE: September 9, 2016  
RE: United Healthcare Contract

### INTRODUCTION:

The state of Iowa privatized Medicaid effective April 1, 2016. City of Muscatine Transit (MuscaBus) brought a request to the City Council in March 2016 to enter into contracts with the managed care organizations or their transportation brokers to provide rides to waiver passengers. In review, the managed care organizations are: Amerigroup, AmeriHealth Caritas, and United Health Care. Amerigroup and United Health Care have transportation brokers. They are Logisticare (Amerigroup) and Access to Care (United) and MTM (United) respectively.

### BACKGROUND:

We contracted with AmeriHealth Caritas and Logisticare (Amerigroup's transportation broker) in April. The submission of claims and receipt of payment from AmeriHealth Caritas has been relatively seamless. The process with Logisticare was much more involved but we are successfully navigating now. We didn't contract initially with United or their brokers due to their cumbersome requirements and the small number of our passengers that were enrolled with United. We currently have 8-10 passengers enrolled with United and it behooves us to pursue payment for these rides.

### RECOMMENDATION/RATIONALE:

It is the recommendation of the Transit staff for the Council to allow authorization of entering into a contract with United Health Care to provide transportation services for Medicaid eligible passengers.

"I remember Muscatine for its sunsets. I have never seen any  
on either side of the ocean that equaled them" — Mark Twain